

Vacating

When you move away from us

Moving house always means you have to think about and organise a great deal in the time left. Here is information about some of the most important things you need to remember before your move. We at Lulebo hope you have enjoyed and felt comfortable in your flat and we wish you all the best at your new address.

When you are going to move house you must report a change of address to the Tax Agency so that you are given the correct civil registration address. It is free and you can do it simply and quickly through the tax agency service "Reporting a change of address" (Flyttanmälan). You who have children who are moving with you must also report the change on their behalf.

Make sure you have valid home insurance and that you update it when you move to a larger or smaller place and when you move together with or away from somebody else. It is only your own home insurance that covers items in the flat, the store or garage and it can be expensive to be uninsured if you are the victim of burglary, fire or some other accident in your home.

If you have used Lulebo as your Internet provider you do not need to do anything in connection with vacating. If you have bought other services or chosen another Internet provider than the one included in Lulebo's rent you must remember to give notice or order relocation of your subscription to your new address.

If you have activated the television services and channel packs that are included in Lulebo's rent you have to contact Telia to deactivate these fibre services so that whoever moves in at the address can activate the services under their name. If you have bought other TV services or chosen other TV providers you must remember to cancel or order relocation of your subscription(s) to your new address. Naturally, you take with you any extra equipment that belongs to you. Please leave the media converter that was in the media cabinet when you moved in.

Notify Luleå Energi that you have given notice of leaving your flat and that you need a new subscription at your new address. Note that you pay both network charges and electricity consumption in the flat up to and including the date given as the end of the period of notice. In connection with giving notice you need to contact your caretaker to make an appointment for the final inspection. Please do this as early as possible so that you can choose a time that really suits you.

Excessive wear and tear, damage or inadequate cleaning ahead of the final inspection is later debited. It is an advantage if you yourself are present at the inspection to discuss any damage. Remember that all equipment and fittings belonging to the flat (doors, hat shelves, wardrobe fittings, etc.) must be in place, as well as manuals and user instructions for machines. In addition you must remove laminate flooring and wall-to-wall carpeting that you yourself have installed. Make sure all double-sided tape is removed.

The flat shall be completely emptied and well cleaned and finally inspected by Lulebo no later than 12 noon on moving-out day. Cleaning is checked in Lulebo's final inspection and if it cannot be approved, Lulebo will hire a cleaning firm to clean out the apartment at the expense of the tenant who is leaving. On our website and our checklist for final cleaning you can find cleaning tips that help you clean out in the best way.

If you take with you your own dishwasher or washing machine that you have had installed in the flat, you need to restore the place where the machine was to its original state, ensure that the in-water and wastewater connections are plugged and ensure that the electrical installation is left safe. Dishwashers, washing machines and other installations, furniture or similar that you do not wish to take with you can be left in the flat if the tenant who is due to move in after you approves this in writing.

You have the right to keep the flat until 12 noon on moving-out day (the day the contract ceases to apply). If moving-out day is on a Saturday, Sunday or other public holiday, the next weekday counts as moving-out day.

All keys and tags that you have signed for during your tenancy must be returned no later than 12 noon on moving-out day. This also applies to keys to the laundry, engine pre-heater, store and garage, and any extra keys/tags you have ordered and signed for with Lulebo. The keys can be returned in Lulebo's locked letterbox inside customer reception or outside the main entrance at Köpmangatan 27. Write your name and the object

A key that is lost or handed in late means that the system must be rekeyed or the lock must be replaced so that the new tenant may receive a full set of keys and so that no keys to the flat can fall into the wrong hands. The cost of rekeying or replacing the locks is debited to the tenant moving out. Contact our Customer Centre in good time if you are unsure how many keys you have signed for or if you are sure that you do not still have all the keys and tags. In that way you will make the arriving tenant's move simpler safer and more pleasant.



Scan the code to read more about this on our website.

LULEBO

Lulebo's Customer Centre helps you from queue to contract and for as long as you are our tenant

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kl. 07.15-15.30 (1/5-31/8; kl. 07.15-14.30)

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